Student Legal Clinic: Individual Consultations 2017-18

Summary of Data

Numbers:
- # of students served: 389
- # of issues/problems: 442
- # of visits/points of contact (including follow-ups): 429

Total time spent: > 225 hours
Value of free legal services provided: > $56,000

Who got help:
- 56% were women
- 44% were men
- 23% were transfer students
- 4 students were international/non-US citizens
- 4 were military veterans
- 30% were freshmen
- 37% were sophomores
- 18% were juniors
- 8% were seniors
- 7% were graduate students

Time period: Summer 2017 - Spring 2018

What did they need help with?


Type of case by percentage of total cases
What LLT issues do students most often seek legal advice for?

- 1) Lease disputes
- 2) Problems with conditions

Most prevalent problems re: condition of the rental unit:
- a) Flooding/roof leaks
- b) Mold
- c) Problems with plumbing or water supply

Also...
- Lease questions,
- Roommate conflicts,
- Return of security deposit...

Were students satisfied with the services they received?

YES (according to survey results)
- 93% of students were satisfied

How did the Legal Clinic help?

89% stated that their Legal Clinic appointment helped reduce their stress level
59% said their interaction with the Legal Clinic helped them focus on their academic studies
71% felt more connected to the University

What did students learn?

- 87% indicated they were more aware of resources at the University
- 92% had a better understanding of legal issues involved in their case
- 89% felt better equipped to handle a similar situation in the future

21 students left “additional comments” on the 2017-18 survey; 17 of the 21 were positive comments; 4 students provided suggestions for improvement.

Featured comment: "This has been a great resource for me twice now. [T]he advice I received was exactly what I needed in order to move forward. Coming here really helps to relieve the stress of dealing with [my legal problem] all alone. This place is a great resource for all, and those who don't utilize it might be missing out on taking the smartest paths, depending on their situation. Thanks for everything."