

STUDENT LEGAL CLINIC

Individual Consultations 2017-18

Summary of Data

Numbers:

of students served: 389
of issues/ problems: 442
of visits/ points of contact
(including follow-ups): 429

Total time spent: > 225 hours
Value of free legal services
provided: > \$56,000

Who got help:

56% were women
44% were men
23% were transfer students
4 students were international/ non-US
citizens and 4 were military veterans

30% were freshmen
37% were sophomores
18% were juniors
8% were seniors
7% were graduate students

Time period: Summer 2017 - Spring 2018

What did they need help with?



Type of case by
percentage of
total cases

Other cases (in decreasing order): Expungement, Family/ Relationship, Employment, Civil Claims for Money, Student Organization Questions, Civil Rights/ Discrimination, Victim of Crime, Consumer Law, Business/ Intellectual Property

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A closer look at landlord-tenant cases...

What LLT issues do students most often seek legal advice for?

Most prevalent problems re: condition of the rental unit:

- a) Flooding/ roof leaks
- b) Mold
- c) Problems with plumbing or water supply



- 1) Lease disputes
- 2) Problems with conditions

Also...
Lease questions,
Roommate conflicts,
Return of security deposit...

Were students satisfied with the services they received?

YES

(according to survey results)

93% of students were satisfied

How did the Legal Clinic help?

89% stated that their Legal Clinic appointment helped reduce their stress level

59% said their interaction with the Legal Clinic helped them focus on their academic studies

71% felt more connected to the University

What did students learn?

87% indicated they were more aware of resources at the University

92% had a better understanding of legal issues involved in their case

89% felt better equipped to handle a similar situation in the future

21 students left "additional comments" on the 2017-18 survey; 17 of the 21 were positive comments; 4 students provided suggestions for improvement.

Featured comment: "This has been a great resource for me twice now. [T]he advice I received was exactly what I needed in order to move forward. Coming here really helps to relieve the stress of dealing with [my legal problem] all alone. This place is a great resource for all, and those who don't utilize it might be missing out on taking the smartest paths, depending on their situation. Thanks for everything."